

## BOOKING CERTIFICATE

### Reservation Details

#### Royal Goan Beach Resort - Haathi Mahal

Cavelossim, Mobor, Salcette GOA, India - 403731

Phone : 91-832-2871101/10

#### Room Details

Room Type : Deluxe Room

#### Guest Details

Primary Guest: Nellya Ayapova

#### Itinerary

Check In : 2011-03-03

Check Out : 2011-03-06

#### Other Particulars

Confirmation Number : TEH0000427546

Member Certificate : 9163-71-8215

Reservation Date : 19 February 2011

### Terms And Conditions

- Late check In: Strictly notify the host hotel in advance if you anticipate a late arrival. In case of late check in/ arrivals, you are requested to inform the host hotel. TVI Express would not be responsible in any ways for any issues arising out of not informing the same.
- Cancellation Policy: This Booking Certificate once issued, cannot be cancelled or exchanged or the Holiday booked in this Booking Certificate cannot be pre-poned and or postponed under any circumstances whatsoever and there shall be no changes whatsoever in respect of any of the particulars mentioned herein including but not limited to hotel's time of check in and checkout, Unit etc and any attempt to do so will result in loss of holiday.
- Transferring a Holiday: This Booking Certificate and the holiday booked hereunder are non transferable.
- Reservation: Confirmed for the period shown as above. If you wish to arrive on another date (within your confirmed period of holiday), strictly notify the hotel in advance and in writing. The host hotel may (subject to availability and at hotel's discretion) be able to provide extra nights, for which appropriate rental fee may be charged.
- Availability of Booking Certificate: Booking Certificates are made available by TVI Express only for the personal non commercial use of the members, and the imposition of any fee or charge by a member for providing a Booking Certificate to a third party is prohibited.
- Revocation of Booking Certificate: TVI Express reserves the right to revoke a Booking Certificate in the event of any breach of these conditions and to terminate the subscribing membership of the individual(s) requesting the Booking Certificate.
- Charges: Some hotels require inventory deposits and/or payment of charges for the use of electricity, water, Utility etc , such charges have to be Bourne by the member, TVI Express won't be liable for such additional charges.
- Photo Identity Card: Photo Identity card is mandatory to be produced by all the travelers upon check in, failing which the check-in may be refused by the hotel, or Guests will be charged hotel rack rates for days stayed at the hotel.

### Customer Support Information

#### INDIA

(Monday to Friday 10am - 6pm IST)

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#### INDONESIA

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#### WORLDWIDE

(Monday to Friday 10am - 6pm GMT)

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